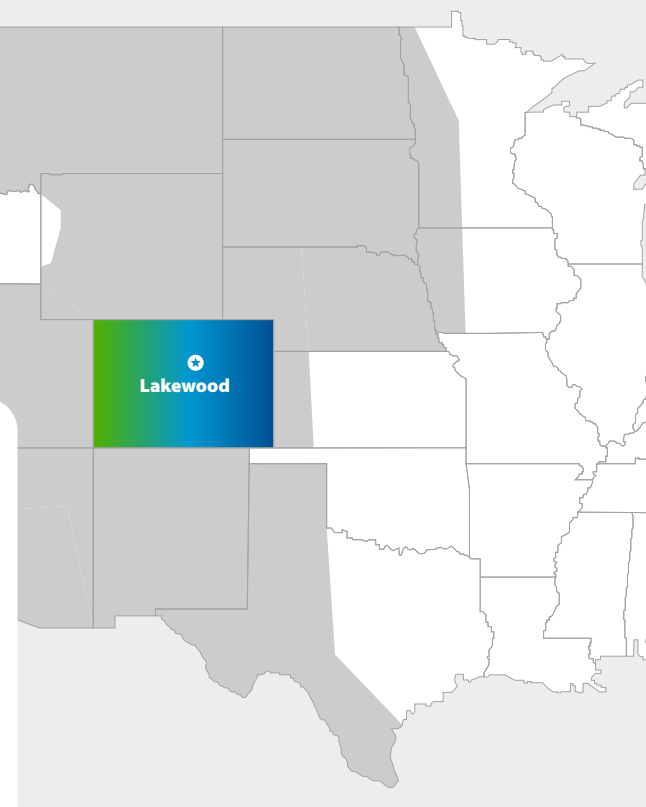


Headquarters at a glance

As one of the nation's largest transmission providers, Western Area Power Administration safeguards the grid against potential threats, ensures energy reliability and provides wholesale hydropower for nearly 700 not-for-profit utilities that distribute electricity to more than 40 million people. WAPA's employees work around the clock to sell power and transmission services, protect critical energy infrastructure, and operate and maintain a high-voltage transmission system essential to public safety and national security.

WAPA employees serve customers in five regions across the West and Great Plains. They ensure the U.S. electric grid remains stable, military bases stay operational and communities receive reliable power.



CENTRALIZED HQ FUNCTIONS UNLEASH WAPA'S MISSION

Employees in our Headquarters office in Lakewood, Colorado, provide enterprise-wide support to our regions to keep the power flowing – purchasing tools and equipment, creating engineering designs, procuring rights-of-way, securing funding, managing IT networks, protecting cyber assets and so much more.

HQ is home to WAPA's Office of the Administrator; centralized functions including the offices of the Chief Operating Officer, Chief Information Officer, Chief Financial Officer and Chief Administrative Officer; and the Power Marketing Administrations HR Shared Service Center.

HQ is where WAPA develops, implements and oversees policy, ensures compliance with federal regulations and serves as WAPA's primary interface with the Department of Energy, other federal agencies and Congress. HQ houses technical experts in Asset Management, Strategy and Public Affairs – capabilities not available in the regions – to support with data analysis, organizational planning and navigating complex situations.

While leading the organization as a whole, WAPA's Administrator and CEO oversees the Washington Liaison Office, which fosters WAPA's relationships with Congress and Native American tribes, the Office of General Counsel – attorneys and legal staff who represent WAPA in legal matters – and the Transmission Infrastructure Program.

OCOO SECURES GRID RELIABILITY

HQ also houses centralized functions within the **Office of the Chief Operating Officer** that ensure reliability and compliance, explore and engage with energy markets, and provide project and asset management services.

Additional groups that fall within the OCOO at HQ include:

- **Engineering** – designs upgrades, manages infrastructure, plans for future needs and protects against disruptions. This work is essential for delivering power, integrating new energy sources and upholding system stability through specialized roles in electrical, civil, protection and operational engineering.
- **Office of Security and Emergency Management** – coordinates physical and personnel security and emergency response to safeguard WAPA's energy infrastructure.
- **Safety** – runs WAPA's organization-wide safety and occupational health programs that protect worker safety through tools and information sharing.
- **Technical Services** – manages a range of services including the Electric Power Training Center and WAPA's Aviation program.

IT, FINANCIAL AND ADMINISTRATIVE SUPPORT

Information Technology staff manage the network, infrastructure, applications and architecture that keep our people, information, critical systems and transmission grid operational and connected. Cybersecurity personnel detect, respond to and recover from threats and vulnerabilities that impact WAPA's systems. IT staff oversee enterprise Supervisory Control and Data Acquisition (SCADA) systems, which serve as the central nervous system of the grid, providing real-time data analysis and enabling remote access across WAPA's 17,000-mile, high-voltage transmission system.

The HQ Budget and Finance groups administer WAPA's finances and accounting, support financial governance and policy, formulate and execute WAPA's budget and related analyses, and manage the enterprise's financial systems.

The Chief Administrative Office carries out a wide range of functions with teams responsible for:

- **HQ facilities, inventory and fleet** – manage building, equipment and vehicle maintenance.
- **Leadership Development** – administers WAPA-wide programs to develop the current and next generation of leaders and attract and retain top talent.
- **Natural Resources** – oversees WAPA's Environment and Lands offices, helping WAPA meet environmental planning and compliance requirements, facilitate environmental reviews, provide technical leadership on realty matters, analyze risk and resolve land acquisition issues.
- **Procurement** – obtains the best-value supplies, services, equipment and construction contractors through competitive processes.
- **Public Affairs** – protects WAPA's reputation through crisis communications, stakeholder and media relations, issues management, and internal and external communications.
- **Records Management** – plans and promotes consistent records management practices across WAPA, ensuring cost-effective documentation of agency operations.
- **Strategy** – leads WAPA's strategic planning, execution and evaluation activities that further strategic thinking, management and organizational improvements.

Housed at HQ, the **PMA HR Shared Service Center** provides the full range of human capital management functions for WAPA, as well as two of our sister PMAs.

WAPA's ability to deliver on our commitments depends on employees in HQ working in concert with their regional counterparts to carry out WAPA's mission. Our frontline workforce in control centers and maintenance roles deliver power across our footprint, sustained by an integrated network of teams that provide crucial support. All WAPA employees play a part in keeping the lights on.



Every flight reflects coordinated support – from Aviation, Procurement, Engineering, HR, Safety and IT – working with regional crews to safely maintain the grid.

