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Good day,

As we see increased cases of coronavirus, or Covid-19, in the U.S., we wanted to provide an update on WAPA's plans and preparations.

WAPA is closely monitoring the Covid-19 situation throughout its territory and making arrangements so WAPA is able to continue marketing and delivering reliable electricity to our customers across the West. Our first priority is to continue our mission-essential electric services that your communities rely on.

We have started preparing employees, technology and processes to continue operating in case there is a larger outbreak. We are following many of the recommendations spelled out in the [Electricity Subsector Coordinating Council Assessing and Mitigating the Novel Coronavirus resource guide](#). The guide is a resource for electric power industry leaders to help inform local decisions in response to the Covid-19.

Recommendations we are following include:

- Increasing hygiene measures
- Planning for increased employee telework
- Limiting access to mission-essential work areas
- Coordinating with local, state and federal entities, such as emergency operations centers
- Limiting, postponing or canceling travel
- Refreshing continuity of operations plans
- Assessing our inventory and supply chain risks

This preparation will help make WAPA a more resilient organization now and in the future. Together, we will keep the lights on in the West so citizens can continue focusing on other matters. We will provide you further updates as the situation evolves.

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