What is WAPA?
Power Marketing Administrations

[Map of the United States with regions marked: BPA, WAPA, SWPA, SEPA]
In the West

- Balancing distributed and broad system
- 4 regions
- 1 Management Center
- 15-state footprint
- Top 10 largest transmission utility in country
Three lines of business

- Federal Hydropower
  - Market 10,503 MW of power from 57 dams
  - Buy and sell power to provide firm electric service
- Transmission System & Service
  - 17,000+ miles of transmission lines
  - Operate 3 balancing areas
  - 15-state operating region
- Transmission Infrastructure Program
  - Independent $3.25 B borrowing authority
  - Projects must facilitate renewables
  - Projects must have a nexus in WAPA’s footprint
Our role in providing energy

- Market clean hydropower
- Transmit it to customers
- Control parts of the energy grid
- Manage interties
- Provide open access to transmission
- Ancillary services
What we manage

• $4.3 billion in assets
• 114,863 structures
• 17,231 miles of transmission line
• 322 substations
• 291 transformers
• 661 buildings
• 487 communication sites
Customer focused

• Nearly 700 customers
  – Cities and towns
  – Rural electric cooperatives
  – Irrigation districts
  – Public power districts
  – Federal and state agencies
  – Native American tribes

• Customers, in turn, serve 40 million Americans in the West
Organizational culture journey
Strategic Roadmap 2024

Mission
Market and deliver clean, renewable, reliable, cost-based Federal hydroelectric power and related services.
Core values

Listen to understand, speak with purpose

Seek. Share. Partner.

Be curious, learn more, do better. Repeat.

Respect self, others and environment.

Do what is right. Do what is safe.

Serve like your lights depend on it.
CPI at WAPA

- Strategy Office
- 2 FTE
- 22 matrixed Green Belts

Program Management

- Project Management
- Capability Development
- Business Process Management
CPI accomplishments: $90M

CPI projects: $3,371,040
ex: HQ Purchase Card Invoice Payments

WAPA Strategic Initiatives: $45,532,014
ex: OFCO Automated Self-Service Invoicing Tool

Just Do It projects: $41,312,181
ex: SN Settlements Tagging

WAPA cost savings and avoidance: $90,215,234 as of June 30, 2019
Just Do Its

51% < $10K

6% > $1M
Engagement Numbers

- Creativity and innovation rewarded: +18.4%
- Employees have a sense of empowerment on work processes: +9.2%
- Manager supports collaboration: +11%
Rapid Improvement Events

- Encourage
  - Innovative thinking
  - Engagement
  - Inclusion
  - Relationships

- Deliver process improvements
Best Practices – Align with culture

Do it the ________________________________ Way

(insert your organization name here)
Best Practices — Seeing is Believing
Best Practices – Process Owners
What’s Next in Our Journey

• Focus on the culture, less on projects
  • Capability Building
  • Making Processes Visible
  • Understanding Systems

• Goal: Process Management
Contact/follow us

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