



Dear customer,

Members of the public power community responded to the call for mutual aid in restoring power in Texas, Florida and other states hit heavy by Hurricanes Harvey and Irma.

Similarly, the Federal Emergency Management Agency called on WAPA to provide line crews to aid emergency energy restoration efforts in the U.S. Virgin Islands. The FEMA-funded mission assignment is critical because approximately 90 percent of the islands' energy infrastructure sustained significant damage. During emergencies, like Hurricane Irma, FEMA can request federal program support to restore communities devastated by natural disaster. DOE has authorized WAPA to fulfill this mission assignment and will be fully reimbursed by FEMA.

Today, an eight-member advance team is on standby in Puerto Rico. Once it is safe to travel after Hurricane Maria, the advance team will work with the Virgin Islands Water and Power Authority to assess the situation and develop an initial plan to restore power for critical services. Many on the islands have been without power since Sept. 6.

WAPA will deploy another small contingent of employees from across our service territory to partner with VI Water and Power Authority's crews in replacing poles and stringing conductor. WAPA's assistance is short-term, advance support and will be phase out as additional mutual assistance and contract support arrives.

Please join us in supporting our team's assistance with this disaster recovery. We have a great mission, great customers and great employees. Our talent and expertise is critical in moments like this to support others in need, while continuing to provide dependable service to our customers here at home.

For more information and updates, see our [Irma Recovery webpage](#) or [read our recent news release](#).

Sincerely,

Mark A. Gabriel | Administrator and Chief Executive Officer

Western Area Power Administration | Headquarters

(O) 720.962.7705 | gabriel@wapa.gov

[Join us on Twitter](#)

and

Anthony H. Montoya | Executive Vice President and Chief Operating Officer

Western Area Power Administration | Headquarters

(O)720-962-7070 | tmontoya@wapa.gov

Western Area Power Administration
12155 W Alameda Pkwy
Lakewood, Colorado 80228
This email was sent to: [User email will go here]
[Unsubscribe](#)