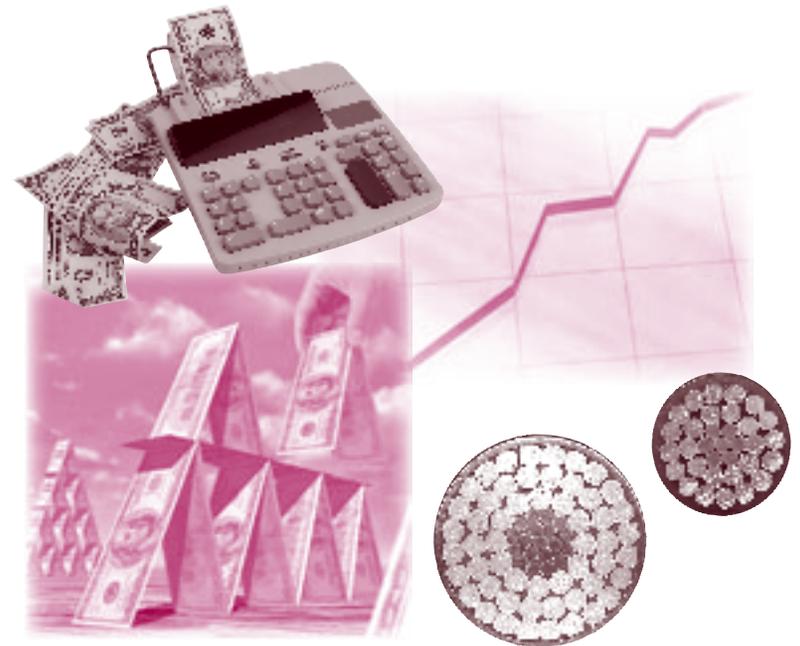


Desert Southwest Region
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DESERT SOUTHWEST REGION



Customer Meeting

September 14, 2004

Desert Southwest Region Customer Meeting Agenda

Black Canyon Conference Center
9440 North 25th Avenue, Phoenix, AZ

- 10 a.m. Introductions
DSW Informational Pamphlets
Jean Gray, DSW Assistant Regional Manager for Power Marketing
- Composite Conductor Testing
 - Rate History and Status
 - Cash Management
 - Alternative Financing
- 10:15 a.m. Welcome
J.Tyler Carlson, DSW Regional Manager
- 10:20 a.m. Western's Mission and Vision
Michael Hacskaylo, Western Administrator
- 10:30 am. Transmission Business Update
Ron Moulton, Acting Transmission Planning Manager
- Status of Open Access Transmission Tariff
- Tony Montoya, DSW Assistant Regional Manager for Operations
- Transmission Policies & Procedures
 - Transmission System Partnering Opportunities
- 12:30 p.m. Lunch served
- 1:30 p.m. Welcome back to afternoon session
J.Tyler Carlson, DSW Regional Manager
- 1:35 p.m. Water Conditions on the Colorado River
Terry Fulp, Bureau of Reclamation
- 2:15 p.m. Break
- 2:30 p.m. Impact of the Drought on Power Deliveries
- Sam Loftin, CRSP Project
 - Brian Young, PDP, BCP Projects
- 3:30 p.m. Question and Answer Session
Jean Gray, DSW Assistant Regional Manager for Power Marketing
- 3:55 p.m. Closing remarks
J.Tyler Carlson, DSW Regional Manager
- 4 p.m. Adjourn

Jean Gray

Jean is DSW's Assistant Regional Manager for Power Marketing. She has been with Western for 13 years and has expertise in power marketing, power system operations, cost analysis, contract negotiation and financial management. Jean played a major role in marketing power resources to preference entities in the Desert Southwest Region and developing alternative financing arrangements. She has also been active in electric utility restructuring activities. She holds a bachelor's degree from the University of Arizona and a master's in business administration from Arizona State University.

Mike Hacskaylo

Mike was appointed Western's administrator in April 1998 by Energy Secretary Federico Peña. He previously served as Western's General Counsel from August 1985 to April 1998. Mike began his career in 1976 in Washington, D.C., and worked in the Solicitor's Office of the Department of the Interior. There he provided legal advice on land and water issues to the Bureau of Reclamation. He joined Western in 1981 as an attorney and was appointed Deputy General Counsel in April 1985. A 1972 graduate of the University of Virginia, Hacskaylo received a bachelor's degree in history and economics. In 1976, he received a law degree from the College of William and Mary in Williamsburg, Va. Hacskaylo is admitted to practice law in Virginia and Colorado.

Ron Moulton

Ron is DSW's Regulatory and Restructuring Program Manager and Acting Transmission Planning Manager. He is Western's representative in many regulatory initiatives regarding restructuring and deregulation. Ron manages transmission planning and operating study activities for the DSW transmission system and manages the region's Open Access Transmission Tariff. He holds a bachelor's degree in electrical engineering and a master's in business administration from the University of Utah. Ron is a licensed professional electrical engineer, belongs to the IEEE Power Engineering and Engineering Management Societies and represents Western on the North American Electric Reliability Council's Planning Committee.

Anthony Montoya

Tony is DSW's Assistant Regional Manager for Operations. He has more than 20 years of experience with Western in high and extra-high voltage electrical design, Flexible AC Transmission System research, system engineering, construction, rate setting, power and transmission

contracting, power marketing, transmission planning and power system operations. Tony recently worked with the Public Power Initiative of the West and WestConnect RTO to develop wesTTrans.net, a single consolidated Open Access Same time Information System. He served as a Southwest Regional Transmission Association director and is an ex-officio director of the Desert STAR independent system operator. Tony is a registered professional engineer, and has a bachelor's degree from the Colorado School of Mines and a master's degree in electrical engineering from the University of Colorado. He is a faculty associate at Arizona State University.

Terry J. Fulp

Terry is area manager for Reclamation's Boulder City Operations Office. Previously he served as River Operations supervisor in the same office, and oversaw operations at Hoover, Davis and Parker dams. Terry has worked for Reclamation since 1989. Terry earned a bachelor's degree in earth science from the University of Tulsa, a master's degree in geophysics from Stanford University and a master's degree in civil engineering from the University of Colorado. In 1996, he earned a doctorate in mathematical and computer sciences from the Colorado School of Mines.

Sam Loftin

Sam is a general engineer in the Environmental Planning and Resource Analysis work group of Western's Colorado River Storage Project Management Center in Salt Lake City, Utah. His responsibilities include analyzing water releases, hydrogeneration and related issues. Before that, he was involved with transmission system planning and development and power repayment study work. Sam has been with Western in Salt Lake City for 25 years. He holds a bachelor's degree in electrical engineering from the University of Utah and is a member of IEEE's Power Engineering Society.

Brian Young

Brian is a graduate of Arizona State University with a bachelor's degree in engineering. He is a registered Professional Engineer in Arizona. Brian has been with Western about five years. He is a general engineer in DSW's Resource Management Division. His responsibilities include technical analysis of the marketing, operation and planning of DSW's hydro generation resources. Before joining Western, he worked for 15 years for the Bureau of Reclamation on the Central Arizona Project.